

## **Bhangra Fitness General Policies/Procedures**

### **Registration**

1. All participants must fill out the registration form, read & review all policies, liability release/waiver before attending any classes. We strongly advise everyone to review all policies listed on the registration form before signing for them. For any clarifications, contact one of our team members. Any individual who does not agree with these policies, will have their enrollment cancelled and won't be allowed to attend any of our classes.

### **Fees**

2. Class fee is due at the beginning of your first class or at the beginning of your monthly session.
3. If payment is not received at the start of your first class, your name will be withdrawn and your spot will be opened up for others.
4. All registrants are required to enter a valid payment method on the registration form in order for us to confirm their registration. For security reasons, all sensitive payment information is encrypted once the form is submitted.

### **Refunds/Credits/Make up classes**

5. The one-time registration fee is non-refundable. All other class fees are non-refundable after the start date of the class that you are enrolled in.
6. You may cancel your registration 48 hours prior to the class start date or if a class is no longer available, a request for refund may be submitted. Please allow a minimum of 2 weeks for processing.
7. For the safety of our staff and customers, we may have to cancel classes due to weather. There will not be any makeups for classes cancelled due to inclement weather.
8. No makeup classes will be allowed for classes missed due to personal reasons. Makeup Classes will be arranged by Bhangra Fitness only for classes cancelled by Bhangra Fitness for other events. We do not charge for statutory holidays and therefore there are no makeup classes to cover statutory holidays.
9. If you miss a class, it does not extend your classes or monthly sessions.
10. To withdraw from an adult's bhangra fitness class, a written notice must be provided to avoid any extra charges. Your withdrawal date will be the date we receive your written request.

11. Any make up class offered to compensate for any class cancellation by Bhangra Fitness, is to be taken during the day/time provided by Bhangra Fitness.

### **General Rules**

12. If you are ill, please stay home and rest and please do not bring your child to class if they are ill. This includes colds, headaches, stomach aches, fever or other illnesses. If they are ill or become ill, parents will be contacted to pick up their child.

13. When a Bhangra Fitness t-shirt or bhangra uniform is required, full cooperation is expected in the part of the parent/participant. T-shirts/any uniforms are paid for separately and are not included in the class fee.

14. Any special event fees are paid for separately and are not included in the class fee.

15. If you are not part of class, please do not enter the Bhangra floor unless you are invited by the instructor or you may do so in case of an emergency. No one is allowed to stay in the lobby area during the class time due to safety reasons. Parents are welcome to ask the instructor for feedback on their child's progress after the class ends.

16. For safety reasons, it is parent's responsibility to ensure that their child is dropped off inside the studio and not outside at the door.

17. No food is allowed on the bhangra floor (including candy).

For any questions or concerns, contact us at 647-546-0757.

Thank You.